

NetTutor Student User Guide



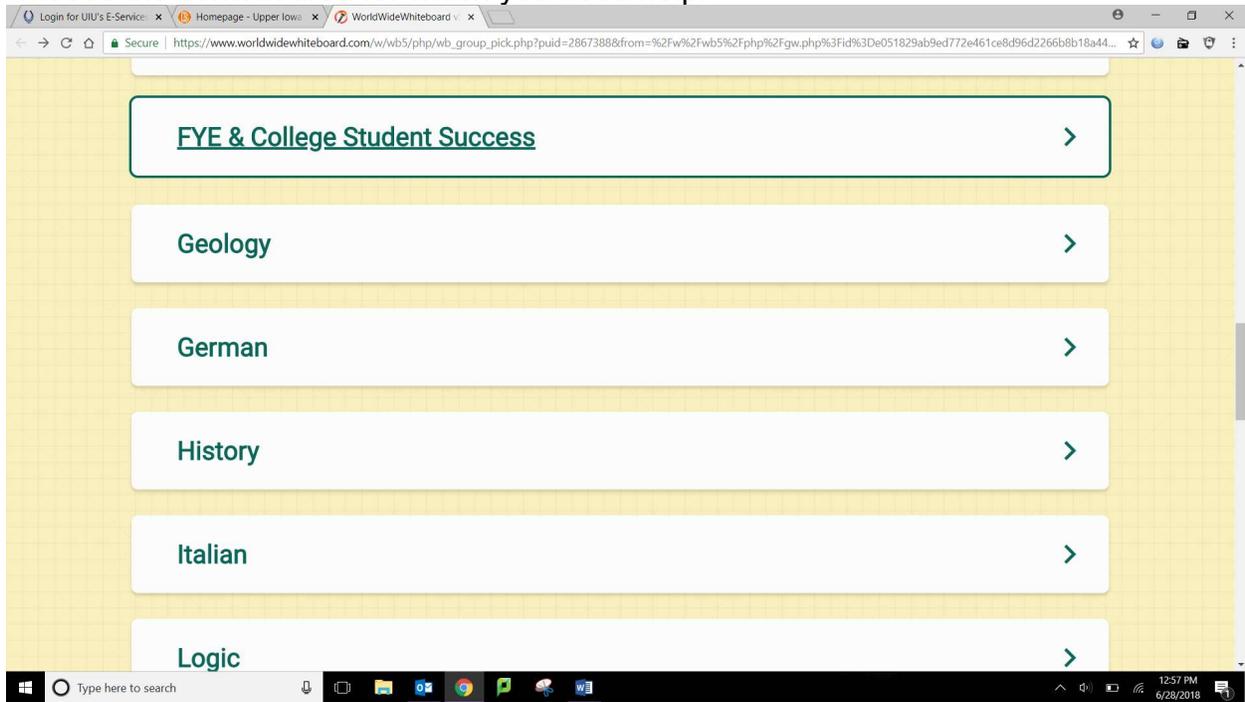
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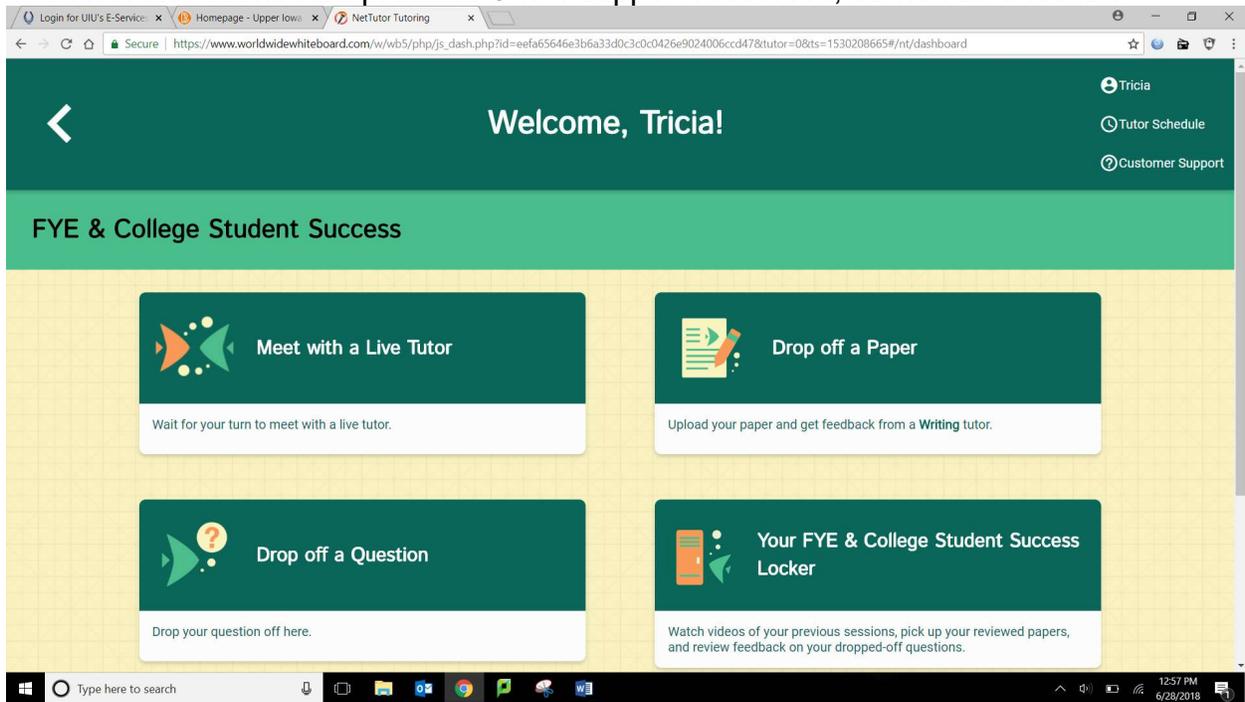
To access free online tutoring support from NetTutor, first sign in to uiuLearn. Click on “Student Resources” and choose NetTutor.

A screenshot of a web browser displaying the Upper Iowa University Brightspace student portal. The browser's address bar shows the URL "https://upperiowa.brightspace.com/d2l/home". The page header includes the university logo, navigation icons, and the user's name "Tricia Wells". A dropdown menu is open under "Student Resources", listing various services such as Academic Catalog, Career Development, Counseling and Wellness Services, Disability Services, Library Reference, Library Resources, NetTutor (highlighted), Order Textbooks, Student Handbook, Student Support Resources, and Study Abroad. The main content area contains an announcement with a close button (X) and a "Show All Announcements" link. The Windows taskbar at the bottom shows the search bar, application icons, and the system clock displaying "12:56 PM 6/28/2018".

Choose the content area for which you need help.



The NetTutor dashboard provides 3 to 4 support resources, as well as a locker.



“Meet with a Live Tutor” directs you to an information page where a tutor will be available soon.

Meet with a Live Tutor

Welcome to NetTutor!

We are here to help.

You will be routed to the first available tutor — usually within a few minutes. **Keep this window open while you are waiting.**

There is 1 user ahead of you.
Please wait and your tutor will be with you shortly.

When it is your turn, you will **hear a bell** and this window will turn into the board where you can collaborate with your tutor (be sure to turn up the volume on your computer to hear the bell).

While you are waiting for a tutor, try these steps to help you get started:

Rewrite the problem on a fresh piece of paper. Then, do what steps you can to try to solve it. Show each step clearly. Sometimes rewriting a problem can help you see something you may have missed (and you can snap a pic to upload and show your tutor).

Be sure to turn up the volume on your computer so that you can hear the bell.

Your tutoring session will be private, and when it is over you can review the material covered by visiting your archive center.

It is difficult to estimate your wait time because each student deserves their tutor's undivided attention and a full, helpful session. This will be the level of support you receive too! Thank you for your patience.

First Time User?

Watch these videos while you wait.

- How to ask a tutor a question
- How to use the NetTutor tools

12:58 PM 6/28/2018

“Make an appointment” allows you to set up a pre-established meeting time with a live tutor. Select a time that works for you and the tutor. This option isn’t available for all subjects.

Select a slot to schedule an appointment.

MY APPOINTMENTS

THIS WEEK

Oct 25 – 31, 2020

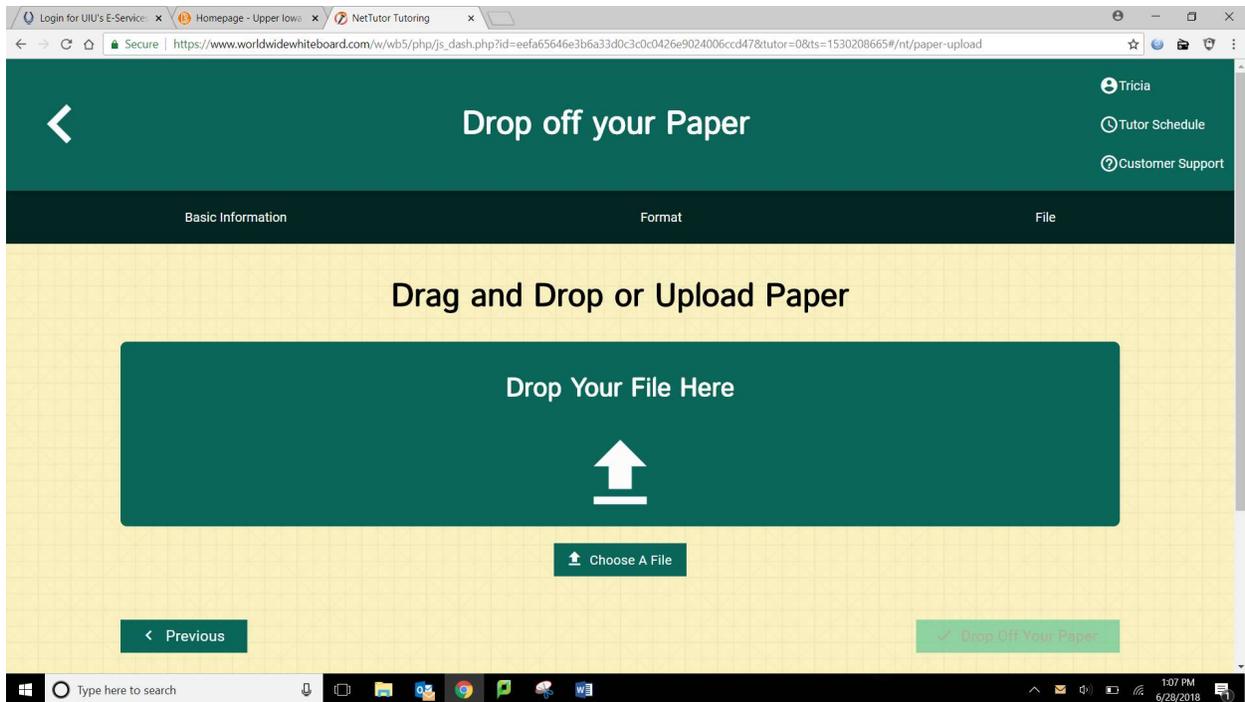
MONTH WEEK DAY MONTH WEEK DAY

	Sun 10/25	Mon 10/26	Tue 10/27	Wed 10/28	Thu 10/29	Fri 10/30	Sat 10/31
all-day							
6am							
7am							
8am					08:00 AM - Physics	08:00 AM - Physics	
9am					09:00 AM - Physics	09:00 AM - Physics	09:00 AM - Physics
10am					10:00 AM - Physics	10:00 AM - Physics	10:00 AM - Physics
11am					11:00 AM - Physics	11:00 AM - Physics	11:00 AM - Physics
12pm					12:00 PM - Physics	12:00 PM - Physics	12:00 PM - Physics
1pm					01:00 PM - Physics	01:00 PM - Physics	01:00 PM - Physics
2pm					02:00 PM - Physics	02:00 PM - Physics	02:00 PM - Physics
3pm				03:00 PM - Physics			
4pm				04:00 PM - Physics			
5pm				05:00 PM - Physics			
6pm				06:00 PM - Physics			
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8pm							
9pm							
10pm							
11pm							

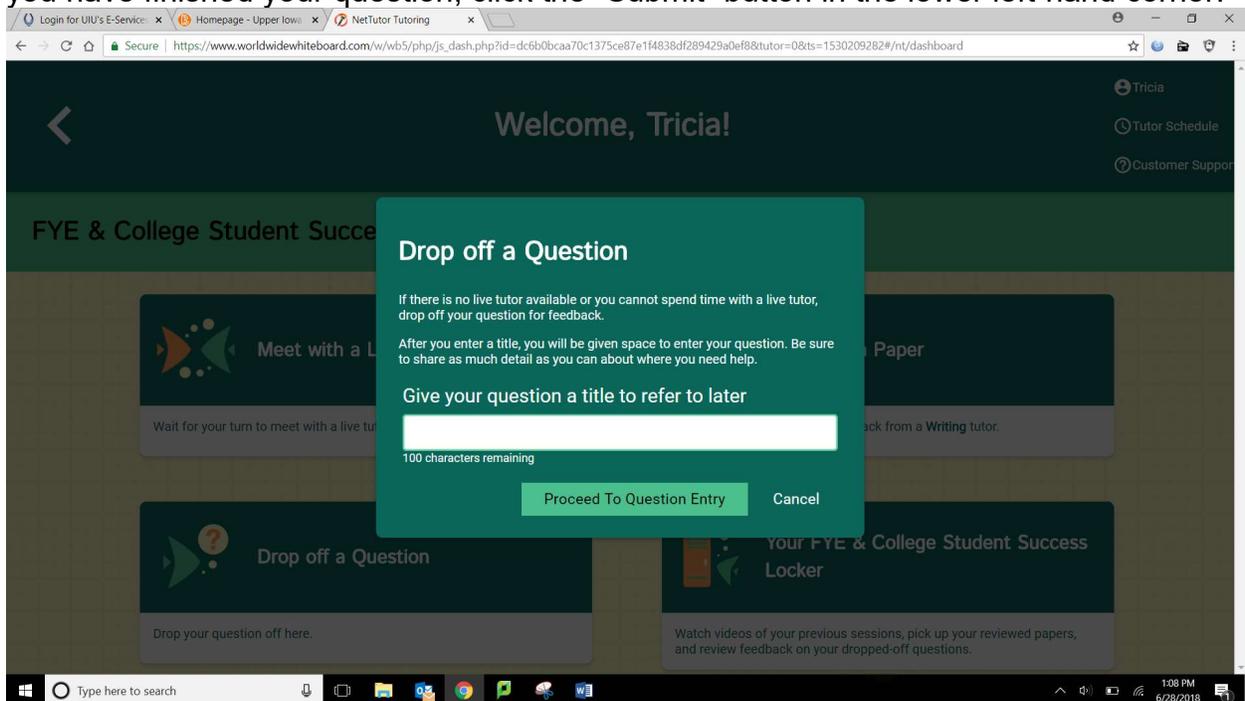
“Drop off a Paper” directs you through three prompts. First, name your paper and describe the assignment. Second, tell the tutor what you need help with. Third, upload your paper. Papers have a turnaround time of 48-72 hours.

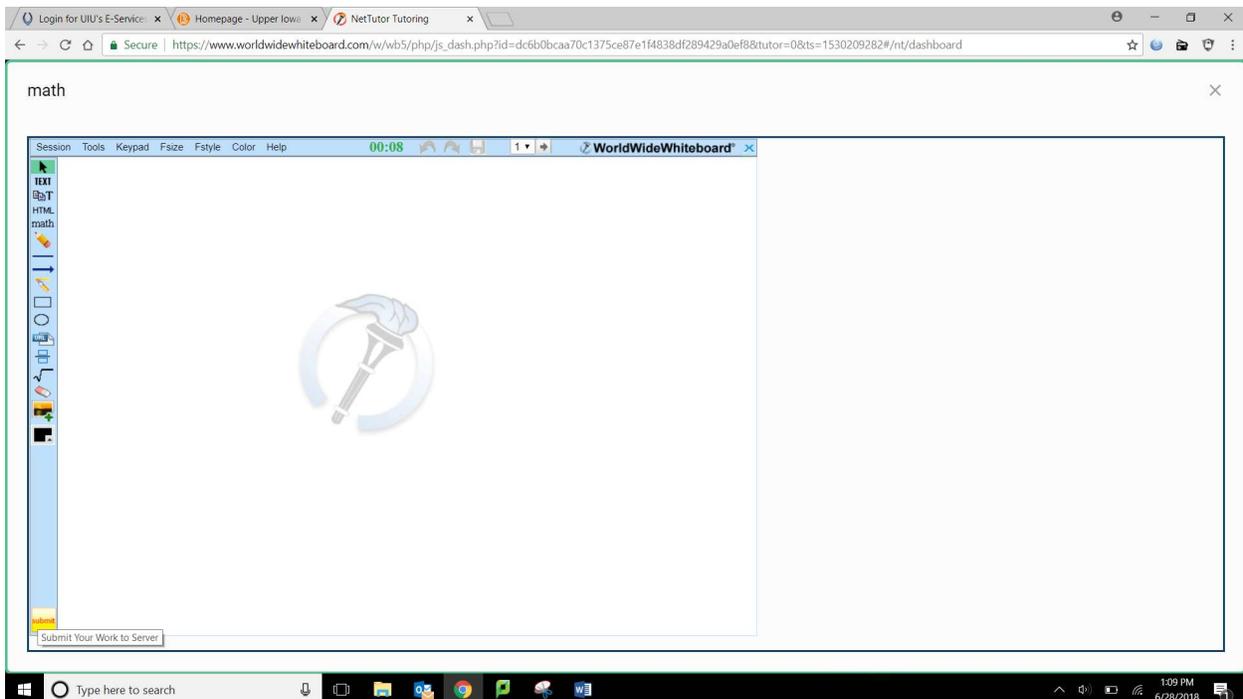
The screenshot shows a web browser window with the URL https://www.worldwidewhiteboard.com/w/wb5/php/js_dash.php?id=eefa65646e3b6a33d0c3c0c0426e9024006ccd478&tutor=0&ts=1530208665#/nt/paper-upload. The page title is "Drop off your Paper". The user is logged in as "Tricia". The navigation menu includes "Tutor Schedule" and "Customer Support". The form has three tabs: "Basic Information" (selected), "Format", and "File". The "Basic Information" section contains a "Paper Name" field with a placeholder "Give your paper a title so you can refer to it later." and a "100 characters remaining" indicator. Below it is a text area for "Tell us about your assignment and how we can help" with a placeholder "Describe your paper and any special instructions for the tutor." and a "300 characters remaining" indicator. There is a checkbox for "English is not my first language." and a "Next" button.

The screenshot shows the "Format" tab of the "Drop off your Paper" form. It features a section titled "Select two areas of feedback." with a list of ten checkboxes: "Topic Development", "Focus/Thesis Statement", "Organization", "Grammar & Mechanics", "Word Choice", "Sentence Structure", "Sentence Variety", "Transitions & Fluency", "Paper Format", and "Citations & References". Below this are two dropdown menus: "Citation Style" with the placeholder "Select the citation style of your paper." and "Paper Type" with the placeholder "Select the paper type.". At the bottom, there is a question "How long should your paper be?" with a text input field containing "0" and a "Pages" dropdown menu.



“Drop off a Question” is followed by two prompts: First, name your question. Second, use the white board to ask your question. Once you have finished your question, click the “Submit” button in the lower left-hand corner.





Your locker stores all your NetTutor sessions. You can review your live tutoring sessions, retrieve papers you have submitted for feedback, or gather responses to your submitted questions.

